



Booking Terms & Conditions

All reservations at Knockshannoch Ski Club Co-op Limited (KNK) are subject to the following terms & conditions:

Booking

- Reservations are subject to availability and actual pricing at the time of booking.
- Any verbal quote given is only an estimate of price.
- Written quotes will be communicated by email and are valid for seven (7) days only.
- Reservations are not guaranteed until a deposit has been received in full.
- All reservations will be confirmed by KNK by email.

Deposits & Reservation Confirmation

- A deposit of 50% of the full tariff is required to secure the reservation.
- The balance of the full tariff amount (50%) must be received in full, no less than thirty (30) days prior to arrival.
- If the full tariff is not received thirty (30) days prior to arrival, KNK reserves the right to cancel your reservation, in which event your deposit will be forfeited.
- If the arrival date is within thirty (30) days of your booking date, receipt of the full tariff is required to secure your reservation.

Credit Cards

- Should you provide credit card details, you warrant that you have the authority to use the credit card and you authorise KNK to charge the cost of your booking to the credit card in the event of your cancellation as set out in our cancellations policy below.

Cancellations

- If you elect to cancel your reservation, and:
 - the arrival date is greater than 30 days from the date of cancellation, then a cancellation fee of 20% of the full tariff will be charged, and any additional funds held by KNK will be refunded;
 - the arrival date is less than 30 days from the date of cancellation, then a cancellation fee of 80% of the full tariff will be charged, and any additional funds held by KNK will be refunded.
- In the event of a “no show” by you and where you have failed to cancel your booking, then a “no show” fee of 100% of the full tariff will be charged and no funds held by KNK will be refunded.
- If you elect to cut short your stay for any reason whatsoever, KNK shall not be obliged to refund you for the unused portion of your reservation. Any refunds shall be entirely at the discretion of KNK.
- In the unlikely event of KNK determining in its discretion that rooms are (or become) unavailable or out of order due to special circumstances (including, but not limited to, environmental issues or health orders, unforeseen service needs, damage to the lodge property, illness, incapacitation, or injury of KNK’s Lodge Managers or for any reason whatsoever), KNK shall be entitled to cancel your reservation at any time, in which event KNK:
 - will refund you in full for the unused portion of your reservation; and
 - KNK shall not be liable for any other costs, losses and/or damages of any nature whatsoever (including but not limited to ski packages and oversnow costs) arising from the cancellation.

General Terms & Conditions

- The number of guests must not exceed the number stated on the written reservation confirmation (or as subsequently agreed in writing).
- Smoking is not permitted in KNK at any time.
- KNK shall not be liable for any damage, breakages, theft and/or losses to the guests’ property during their stay.



- You acknowledge and agree that your stay at KNK is at your own risk and you accept sole responsibility for any injury, illness, disability, death, damages or loss that you or any member of your booking group may suffer arising from or in connection with your stay at KNK.

SPECIAL CONDITIONS

Waiver of liability

- By staying at KNK you, and all members of your group (hereinafter collectively referred to as “you”), agree to be jointly and severally bound by the following terms and acknowledge and agree that:
 - KNK is a small, intimate lodge with shared common areas and amenities, and it is not logistically practical or reasonable to maintain social distancing;
 - if anyone who enters or stays at KNK is or becomes infected with Covid-19, or any other contagious disease (hereinafter collectively referred to as a “contagious disease”), there is a real risk and high likelihood that you may have been or will become exposed to and may contract a contagious disease,
 - you voluntarily assume the risk that you may be exposed to, or infected with a contagious disease-by staying at KNK and that such exposure or infection may result in personal injury, illness, permanent disability or death and/or financial loss;
 - The risk of becoming exposed to or infected by contagious disease at KNK may result from the actions, omissions or negligence of yourself or others (including but not limited to KNK employees, agents, contractors, representatives, directors, members or guests);
 - You assume all of the foregoing risks and accept sole responsibility for any injury, illness, disability, death, damages or loss that you or any member of your booking group may experience or incur in connection with your stay at KNK;
 - You hereby release, discharge and hold harmless KNK, its employees, agents, contractors, representatives, directors, members and guests from all and any claims, liabilities, actions, damages, costs or expenses of any kind whatsoever and arising out of or relating to your stay at KNK and hereby indemnify KNK, its employees, agents, contractors, representatives, directors, members and guests against any claims arising out of or relating thereto;
 - This release, waiver of liability and indemnity applies irrespective of whether contagious disease infection occurs before, during or after your attendance at KNK.

Cancellation due to your contracting a contagious disease

- Should you (or any member of your booking group) contract a Contagious Disease before arriving at KNK or during your stay, then KNK shall be entitled to cancel your booking, in which event KNK shall not be liable to refund you for unused accommodation and neither you, nor any member of your booking group, shall be entitled to seek damages or refunds from KNK for lost accommodation, ski packages, oversnow costs or any other costs and/or damages of any nature whatsoever.

Should our Employees contract a contagious disease

- You acknowledge and agree that should KNK’s Lodge Employees contract a Contagious Disease (or any other incapacitating illness or injury) then KNK reserves the right to close the Lodge immediately and cancel your booking, in which event:
 - you will be obliged to vacate KNK as soon as possible if the cancellation occurs during your stay; and
 - KNK agrees to refund your unused accommodation costs but will not be liable for any other costs, losses or damages of any nature whatsoever arising from the cancellation of your reservation.